

# Cinzeno<sup>®</sup>

custom made

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## OUR ADVICE

## MAINTENANCE ADVICE

We recommend treating your Cinzeno Custom Made<sup>®</sup> floor with our **Cinzeno maintenance products**. These contain a clear description, are easy to apply and ensure proper maintenance of your wooden floor.

We recommend keeping the **humidity** in the room where the Wooden floor is situated between 50 and 65%. To ensure this, you can use a humidifier tailored to your living space.

We advise to place **felt mats** under chairs and tables, never place plants directly on the floor but always use a water collection tray.

Do you have any questions and/or comments on the maintenance of your Cinzeno Custom Made<sup>®</sup> floor? Please contact your parquet specialist or nearest Cinzeno dealer. You can find all Cinzeno dealers at [www.cinzeno.nl/en](http://www.cinzeno.nl/en).

Kind regards,  
Cinzeno Custom Made<sup>®</sup>





# CLEANING

We recommend to dry-clean your Cinzento Custom Made® floor regularly (vacuuming, swiffer, etc.) and to damp-clean at most once every 2 weeks. For wet wiping, we recommend using **Cinzento Custom Made® Soap** no more than once every 4 mopping cycles. Daily cleaning with water and soap is not recommended.

To clean the floor, use a maximum of 50 ml of **Cinzento Custom Made® Soap** to 10 litres of water (note: this is a full bucket). If too much soap is used, a soft layer will form on the floor which will absorb even more dirt. So do not use more than the prescribed dose/frequency.

- Only dry clean the newly oiled floor for the first two weeks.
- Preferably mop the floor with two buckets of water. One bucket with tepid water and **Cinzento Custom Made® Soap** and one bucket with cold water (where all the dirt is collected).
- Use as little water as possible and certainly do not let any water remain on the wooden floor.
- Make sure there is adequate ventilation during drying.
- Do not use aggressive cleaning agents. Also avoid using other chemicals, such as chlorine, white spirit, etc. If such substances come into contact with the floor, damage to the oil layer may occur.



# MAINTENANCE



To locally refresh your floor, you can use **Cinzento Custom Made® Refresh ECO**. **Cinzento Custom Made® Refresh ECO** is colourless and can be applied to any coloured floor.

1. Use only a slightly damp cloth to clear away all dirt and dust from the floor. Let the floor dry. Spray **Cinzento Custom Made® Refresh ECO** on the surface and rub it in with a lint-free cloth (microfiber cloth).
2. Use very little **Cinzento Custom Made® Refresh ECO** to avoid the floor from becoming sticky. About 40-50 m<sup>2</sup> can be covered with 0.5 litres. Leave the product to soak in for several minutes. Rub the treated area with a lint-free cloth.
3. We recommend not treating overly large areas at once, so that they can be polished dry within a few minutes. No more circles or streaks may be visible.
4. Can be walked on after +/- 1 hour in well-ventilated areas.
5. For any damage where the colour needs to be restored is 100ml base oil and a hand pad included.
6. Cinzento Custom Made® maintenance products naturally have a matte appearance. If desired, we can also deliver shiny products.